

TERMS AND CONDITIONS

Delivery and Purchase Terms & Conditions

1) CANCELLATION

You may cancel the order up until fulfilment has taken place. Goods will generally be dispatched within one working day of receipt of order: Please telephone 01656 722448 to cancel the order immediately.

2) DELIVERY

We will process our orders within 24 hours, excluding weekends and bank holidays. We use UK Mail Courier Service for UK deliveries and aim to deliver the next working day. Delivery prices for shipments abroad will be calculated on an individual basis.

Every effort will be made to ensure your delivery is made to you on time and in perfect condition. However, we cannot be held responsible for items that are lost, delayed or damaged via the postal system.

3) REFUNDS AND RETURNS

We know that you won't be disappointed with the quality of our products. If however, items are found faulty within guarantee, we offer a credit, exchange or refund.

4) COMPLAINTS

We endeavour to deal with complaints immediately upon receipt. All complaints will be resolved within 72 hours.

5) GENERAL

Any contract between us will be deemed to be concluded in England and therefore will be governed by English Law to the exclusive jurisdiction of the English Courts. _____

WEBSITE TERMS OF USE AND PRIVACY POLICY

1) ACCEPTANCE OF TERMS

1.1) Your access to and use of www.vog-gunroom.co.uk ("the Website") and any Services referred to in Clause 2, is subject exclusively to these Terms and Conditions. You will not use the Website/Services for any purpose that is unlawful or prohibited by these Terms and Conditions. By using the Website/Services you are fully accepting the terms, conditions and disclaimers contained

in this notice. If you do not accept these Terms and Conditions, you must immediately stop using the Website/Services.

1.2) We reserve the right to update or amend these Terms and Conditions at any time and your continued use of the Website/Services following any changes shall be deemed to be your acceptance of such change. It is therefore your responsibility to check the Terms and Conditions regularly for any changes.

2) THE SERVICES

Services, products and information offered or advertised on this site are where indicated, explicit or implied provided by third parties. Any contracts entered into are between the third party and yourself.

3) PRIVACY POLICY

We are committed to responsible data management and subscribe to the principles of the data protection legislation in the United Kingdom. We are committed to maintaining the privacy of our users and maintaining the security of any personal information received from you. If you register for any of the Services you will be asked to provide basic personal information. The information provided by you is not available for sale or use by third parties. The information is used solely for notifying you of changes or updates to the Website/Services.

4) ACCEPTABLE USE

4.1) You acknowledge that all information, text, graphics, logos, photographs, images, moving images, sound, illustrations and other materials ("the Content"), whether posted publicly or transmitted privately, are the sole responsibility of the person from whom such Content originated. We do not control or endorse the Content and cannot guarantee the accuracy, integrity or quality of such Content and you acknowledge that by using the Services you may be exposed to Content that is offensive and/or indecent. www.vog-gunroom.co.uk will not be liable in any way for any Content or for any loss or damage of any kind resulting from the use of any Content transmitted via the Services and you agree to bear all risks associated with the use of any Content, including any reliance on the accuracy or completeness of such Content.

4.2) In using the Website/Services you agree not to:

4.2.1) Use the Services to send junk email, spam, chain letters, pyramid schemes or any other unsolicited messages, commercial or otherwise;

4.2.2) Post, publish, distribute or disseminate material or information that is defamatory, infringing, obscene, indecent, threatening, abusive, harassing or unlawful;

4.2.3) Post, publish, distribute or disseminate material or information that incites discrimination, hate or violence towards any person or group on account of their race, religion, disability, nationality or otherwise;

4.2.4) Threaten, abuse, disrupt, stalk or otherwise violate the legal rights (including rights of privacy and publicity) of others;

4.2.5) Use any information or material in any manner that infringes any copyright, trademark, patent or other proprietary right of any party;

4.2.6) Make available or upload files that contain a virus, worm, trojan or corrupt data that may damage the operation of the computer or property of another;

4.2.7) Collect or store personal information about others, including email addresses;

4.2.8) Advertise or offer to buy or sell goods or services for any commercial purpose, unless such communication facility specifically allows such messages;

4.2.9) Impersonate any person or entity for the purpose of misleading others;

4.2.10) Violate any applicable laws or regulations;

4.2.11) Use the Website/Services in any manner that could damage, disable, overburden or impair the Website/Services or interfere with any other party's use and enjoyment of the Website/Services;

4.2.12) Post, publish, distribute or disseminate material or information that you do not have a right to transmit under any law or under contractual or fiduciary relationships (such as inside information or confidential information disclosed in the course of employment or under a confidentiality agreement);

4.2.13) Attempt to gain unauthorised access to any of the Services, other accounts, computer systems or networks connected to the Website/Services through hacking, password mining or any other means.

4.3) We have no obligation to monitor the Services but shall be entitled to review materials posted to a communications facility and, at our sole discretion, to remove any material that breaches these Terms and Conditions or is otherwise objectionable.

5) TERMINATION

We have the right to terminate your access to any or all of the Services at any time, without notice, for any reason, including without limitation, breach of these Terms and Conditions. We may also at any time, at our sole discretion, discontinue the Website/Services or any part thereof without prior notice and you agree that we shall not be liable to you or any third party for any termination of your access to the Website/Services.

6) LINKS TO THIRD PARTY WEBSITES

The Website/Services may include links to third party websites that are controlled and maintained by others. Any link to other websites is not an endorsement of such websites and you acknowledge and agree that www.vog-gunroom.co.uk is not responsible for the content or availability of any such sites or contractual agreements you may enter into with them.

7) INTERNATIONAL USE

You agree to comply with all applicable laws regarding the transmission of technical data exported from the United Kingdom or the country in which you reside (if different) and with all local laws and rules regarding acceptable use of and conduct on the Internet.

All Customs duties and import VAT must be met by purchaser.

8) INTELLECTUAL PROPERTY RIGHTS

8.1) The Website and its content (including without limitation the Website design, text, graphics and all software and source codes connected with the Website and the Services) are protected by copyright, trade marks, patents and other intellectual property rights and laws. None of the content may be downloaded, copied, reproduced, transmitted, stored, sold or distributed without the prior written consent of the copyright holder.

8.2) www.vog-gunroom.co.uk owns the copyrights for this website and its contents and coding. Items that www.vog-gunroom.co.uk does not own are used with the permission of their owners. Any

infringements of the copyrights , trade marks, patents and other intellectual property rights and laws will be Prosecuted.

9) INDEMNITY

You agree to indemnify and hold www.vog-gunroom.co.uk harmless from and against any breach by you of these Terms and Conditions and any claim or demand brought against www.vog-gunroom.co.uk by any third party arising out of your use of the Services and/or any Content submitted, posted or transmitted through the Services, including without limitation, all claims, actions, proceedings, losses, liabilities, damages, costs, expenses (including reasonable legal costs and expenses) howsoever suffered or incurred by www.vog-gunroom.co.uk in consequence of your breach of these Terms and Conditions.

10) DISCLAIMERS AND LIMITATION OF LIABILITY

10.1) Use of the Website/Services is at your own risk. The Website/Services are provided on an "AS IS" and "AS AVAILABLE" basis without any representation or endorsement made and without liability or warranty of any kind whether express or implied, including but not limited to the implied warranties of satisfactory quality, fitness for a particular purpose, non-infringement, compatibility, security and accuracy.

10.2) To the extent permitted by law, www.vog-gunroom.co.uk will not be liable for any indirect or consequential loss or damage whatsoever (including without limitation loss of business, opportunity, data, profits) arising out of or in connection with the use of the Website/Services.

10.3) www.vog-gunroom.co.uk makes no warranty that the Website/Services will meet your requirements, that Content will be accurate or reliable, that the functionality of the Website/Services will be uninterrupted or error free, that defects will be corrected or that the Website/Services or the server that makes them available are free of viruses or anything else which may be harmful or destructive.

10.4) Nothing in these Terms and Conditions shall be construed so as to exclude or limit the liability of www.vog-gunroom.co.uk for death or personal injury as a result of the negligence of www.vog-gunroom.co.uk.

10.5) Nothing in these Terms and Conditions shall affect your statutory rights as a consumer.

11) SEVERANCE

If any of these Terms and Conditions should be determined to be invalid, illegal or unenforceable for any reason by any court of competent jurisdiction then such Term or Condition shall be severed and the remaining Terms and Conditions shall survive and remain in full force and effect and continue to be binding and enforceable.

12) GOVERNING LAW

These Terms and Conditions shall be governed by and construed in accordance with the law of England and you hereby submit to the exclusive jurisdiction of the English courts.

If you have any questions concerning these terms of use please e-mail vog.countrystore@gmail.com or contact us Glamorgan Gun Room Ltd, 1 New Barn Holdings, Flemingston, Vale of Glamorgan, CF62 4QL

ONLINE SALES OF AGE-RESTRICTED, GUNS AND LICENSED PRODUCTS

WE CANNOT SEND AIRGUNS, SHOTGUNS OR FIREARMS TO PRIVATE RESIDENTIAL ADDRESSES

GGR will only send a firearm / shotgun / airgun to a Registered Firearms Dealer (RFD) for collection.

By placing an order for a gun, moderator or other licensed product, you understand that a member of staff will contact you to arrange delivery options and a date for collection of your item(s). In some cases, the collection date may be longer than the estimated delivery date shown on the product page and we will inform you if this is the case.

On collection you must provide valid photo identification (for non-FAC airguns) or a firearms/shotgun certificate (for any other gun).

We can send certain age-restricted items (e.g. knives) to a home address but will verify your age before any age-restricted products are sent to a home address.

To purchase age-restricted items, you must confirm you are over 18 years old and that you understand these terms and conditions.

Please call us on 01446 750174 if you need more assistance.